

# JENN-AIR® | Today's Luxury Expects More

Peace of Mind and Control  
Through the Ability to  
Monitor, Adjust Settings  
and Control Appliances



A Connected Appliance  
Experience Enhances  
How Consumers Interact  
With Their Home







## How Does Our Best Wall Oven Perform Even Better?

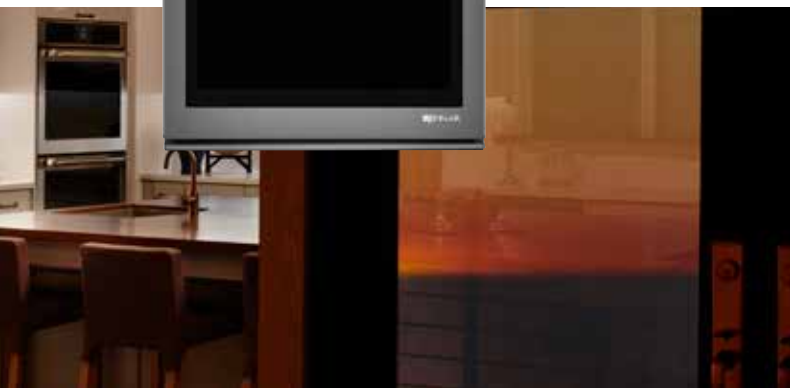


It's simple—we've added connectivity to our already powerful and innovative V2™ vertical dual-fan convection system and versatile Jenn-Air® Culinary Center. With this addition, our customers can now access the technology of their oven and interact with it in new and exciting ways.

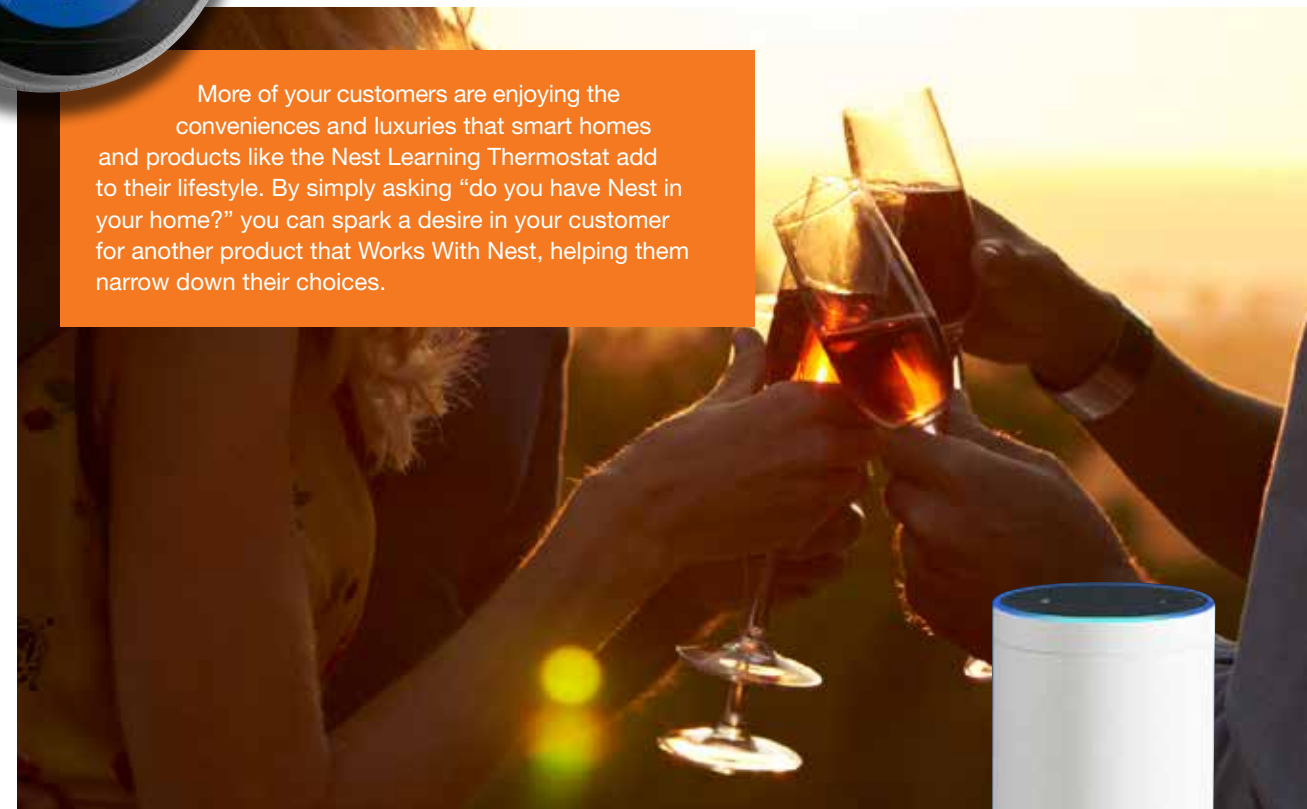
The Jenn-Air™ app allows a customer to remotely start and program their oven, but it goes beyond the convenience of operating their appliance through the devices they use every day. Integration with other devices expands our customer's control over their kitchen before, after and while they entertain their guests.



"My friend unexpectedly texted me that she needed a ride home from the airport, so I ran out to get her, not realizing I had already preheated my oven for dinner that night. Thanks to Works With Nest, I got a notification reminding me the oven was on, and I just used my Jenn-Air™ app to shut it off."



More of your customers are enjoying the conveniences and luxuries that smart homes and products like the Nest Learning Thermostat add to their lifestyle. By simply asking "do you have Nest in your home?" you can spark a desire in your customer for another product that Works With Nest, helping them narrow down their choices.



"I prefer cooking alone but sometimes I could use another hand. Because my Google Assistant lets me give commands to my Jenn-Air® wall oven, I can check and change temperatures with just a few words."



"I was hosting a party for our 40th anniversary and wanted to spend as much time with my family and friends as possible instead of ducking in and out of the kitchen. It was so easy to check the timer on the app, and I got a notification when it was finished. I never felt like I was missing out on my own party!"

"I bought the oven because I fell in love with the Culinary Center, but I wasn't sure I needed a connected oven until my hands were covered in flour and I could preheat my oven just by asking Alexa."







## How Can Our Stylish Refrigerator Fill Your Home With Fresh Ideas?



By adding connectivity to our already outstanding freestanding refrigerators, we've gone beyond the beauty of our exclusive Obsidian interior or the remarkable cooling performance enabled by the Twin Fresh™ climate control system. Connectivity changes the way your customers access the technology and features of their refrigerator. Control is no longer tethered to the control panel.

The Jenn-Air™ app allows a customer to remotely monitor and adjust settings, and provides customers with timely notifications that can be activated for situations including loss of power, or one of the compartments is registering as over temperature. And, with future integrations, our connected freestanding refrigerator will continue to expand control over the kitchen, as well as the peace of mind felt when owners are away from home.

“I got a notification from my app with an error code. I didn't know what it meant, but when I called customer service and read it back to them, they were able to narrow it down and schedule a service call to take care of the issue. It was the most painless troubleshooting I've ever had to do!”



Some of your customers may not immediately see the true value of having a connected appliance. They may rarely receive a notification that their appliance requires their attention, but when they do, the value of connectivity will be apparent.



“One morning, I took filets out of my freezer to thaw, but I was in a hurry and must have forgotten to close the freezer door all the way. I was planning on running a few errands after dropping the kids off at school, but when I got a notification from my Jenn-Air™ app telling me I'd left the freezer door open, I rushed home to close it. Without that notification, I might have lost a whole freezer full of food! The app literally saved my bacon, and a big mess.”



“My caterer called to ask if I had cleared out my refrigerator, and that reminded me to set Max Cool, because he would be opening and closing the refrigerator often. Luckily, it was easy to do from my Jenn-Air™ app.”





## How Do Our Quietest Dishwashers Capture the Moment?



We know that dishwashers are to be seen and not heard. That's why we've continued to pursue the lowest sound ratings with our newest dishwasher line. But our dishwashers are more than just the quietest luxury brand dishwashers; they feature versatile wash cycles, including a 1-hour cycle and a cycle gentle enough for wine glasses and other delicate dishware.

As the newest addition to the Jenn-Air® connected suite, our connected dishwasher expands your customer's control over their appliance, even when outside the kitchen. The Jenn-Air™ app allows them to monitor and adjust settings, as well as download custom wash cycles. And, integrations with other devices introduce even more new and exciting ways for them to interact with their appliance.



"I realized I'd forgotten to start the dishwasher while I was out shopping for a get-together later that night. It was easy to start a 1-hour wash from my app, and I had more than enough wine glasses for everyone that night!"



Integration with Amazon Alexa is the latest example of our commitment to connected appliances. Our consumers expect it and are already enabled for connected and smart homes.



"We went out for dinner with friends and were planning on coming back to our house for dessert and coffee afterward, so we set our dishwasher to wash only the top rack in preparation. Unfortunately there was a change of plans, but it was simple to use my app to cancel the cycle so we could run a full load later."

"I always seem to run out of detergent at the worst time and have to make a special trip to the store, but my Jenn-Air™ dishwasher app reminded me to check. I was almost out, and it was easy to ask Alexa to reorder. Before I even ran out, I had a replacement waiting on my doorstep."



# JENN-AIR® | Frequently Asked Questions



Q: Is there a cost for the app?

A: The Jenn-Air™ app is free to download and use.

Q: If I have appliances in more than one location, do I need multiple Jenn-Air accounts?

A: No, you can keep all the appliances on the same Jenn-Air account.

Q: Do I have to receive all the notifications?

A: No, you may choose which, if any, notifications you would like to receive right in the app.

Q: Can I have more than one dishwasher/wall oven/refrigerator connected to my app?

A: Yes. You may control any Jenn-Air® connected appliance in your home with the same app, regardless if you have more than one of the same type.



Q: Do I need Amazon Alexa, Google Assistant or Nest to use my Jenn-Air® appliance?

A: No. All you need is a secure WiFi connection. You may access all of the functionality of the Jenn-Air™ app with or without Amazon Alexa, Google Assistant or Nest.



Q: Do my appliance and Amazon, Google, or Nest devices need to be on the same WiFi network?

A: No. As long as your Jenn-Air® connected appliance and Amazon, Google or Nest devices are online and linked to your Jenn-Air account through the Jenn-Air™ app, you may use their functionality.

Q: I don't want to connect and claim my appliance right away. Can I do it later?

A: Yes. There is no time limit for you to connect to and claim your appliance.

Q: Where can I find the Google, Amazon Alexa, or Jenn-Air™ apps?

A: Please see the App Store that corresponds with your mobile device, either the Apple App Store® or the Google Play® store.

